

# A Comparative Study of Profit Analysis of Two Reliability Models on a 2-unit PLC System

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**Abstract** - A two-unit PLC system is analysed with two different situations resulting in to two models. In first model two identical units are used in hot standby and no priority regarding operation/ repair is set for any of the units. While in the other model two units are used in hot standby on master-slave basis. The slave unit can also fail but generally its failure rate is lower than that of the master unit. Priority is given to the repair of minor fault over the major fault. In other cases of failure, priority for repair is given to the master unit. Also, priority for operation is given to the master unit. For various measures of system effectiveness the expressions are obtained and a comparative study of both the models is done for the profit with respect to various parameters followed by the conclusion.

**Index Terms** - Reliability, Semi-markov, Regenerative Point, PLC, Hot Standby, Comparative Study, Profit

## 1 INTRODUCTION

In the field of reliability engineering, a number of researchers like [1] to [5] have analysed various models under different assumptions and collecting real data. System based on a particular model cannot be considered as best. A model may be better in some situations and may be worse in some other situations when compared with some other models. Keeping this in view, the present study deals with the comparison between two models at a time to see which is better than the other under the stated situations. The comparison is done graphically considering the particular case that the time to repair/replacement are exponential as taken in the concerned models. Graphs are plotted taking the values of rates, costs and probabilities estimated based upon the data collected from an industry. Values of some other rates/costs have been assumed wherever used.

The system is analysed by making use of semi-Markov processes and regenerative point technique and expressions for different measures of the system effectiveness are obtained.

## 2. MODEL - I

### 2.1 Assumptions

1. Initially one unit is operative and the other is hot standby.
2. Failure times are assumed to have exponential distribution whereas the other times have general distributions.
3. There are two types of failure - minor failures (repairable) and major failures (irreparable).
4. After each repair, the system works as good as new one.

In this model, it is considered that both the operative as well as the standby unit are identical and no particular unit is given any priority for operation/ repair. All failures are repaired by an expert repairman.

### 2.2 Notations

- O - operative unit
- hs - hot standby unit
- $\lambda$  - constant failure rate of the unit
- $\alpha$  - constant failure rate of the hot standby unit
- p - probability of minor failure
- q1 - probability of minor failure (repairable)
- q2 - probability of major failure (irreparable)
- Fre - unit is under repair in case of minor failure
- FRe - repair by the repairman is continuing from the previous state
- Frep - unit is under replacement in case of major failure
- FRep - replacement is continuing from the previous state
- wre - failed unit waiting for repair from the repairman
- wrep - failed unit waiting for replacement from the repairman
- g1(t), G1(t) - p.d.f. and c.d.f. of repair time of unit having minor failure
- h(t), H(t) - p.d.f. and c.d.f. of replacement time of unit having major failure
- w(t) - p.d.f. and c.d.f. of waiting time.
- $\mathcal{S}$  - Stieltjes transform

### 2.3 Transition Probabilities and Mean Sojourn Times

A transition diagram showing the various states of transition of system is shown as in Fig. 1. The epochs of entry into states 0, 1 and 2 are regenerative points and thus these states are regenerative states. The transition probabilities are given below:

$$\begin{aligned}
 p_{01} &= p + q_1, \\
 p_{02} &= q_2, \\
 p_{13} &= (p + q_1)[1 - g_1^*(\lambda)], \\
 p_{14} &= q_2[1 - g_1^*(\lambda)], \\
 p_{10} &= g_1^*(\lambda), \\
 p_{20} &= h^*(\lambda), \\
 p_{25} &= (p + q_1)[1 - h^*(\lambda)],
 \end{aligned}$$

$$\begin{aligned}
 p_{26} &= q_2[1 - h^*(\lambda)], \\
 p_{11}^{(3)} &= (p + q_1)[1 - g_1^*(\lambda)], \\
 p_{12}^{(4)} &= q_2[1 - g_1^*(\lambda)], \\
 p_{21}^{(5)} &= (p + q_1)[1 - h^*(\lambda)], \\
 p_{22}^{(6)} &= q_2[1 - h^*(\lambda)]
 \end{aligned}$$

By these transition probabilities, it can be verified that  $p_{01} + p_{02} = 1$

$$p_{10} + p_{13} + p_{14} = 1 = p_{10} + p_{11}^{(3)} + p_{12}^{(4)}$$

$$p_{20} + p_{25} + p_{26} = 1 = p_{20} + p_{21}^{(5)} + p_{22}^{(6)}$$

The mean sojourn time ( $\mu_i$ ) in the regenerative state 'i' are given by

$$\mu_0 = \frac{1}{\lambda + \alpha}, \mu_1 = \frac{1 - g_1^*(\lambda)}{\lambda}, \mu_2 = \frac{1 - h^*(\lambda)}{\lambda}$$

The unconditional mean time taken by the system to transit for any regenerative state 'j' when it (time) is counted from the epoch of entrance into state 'i' is mathematically stated as

$$m_{ij} = \int_0^{\infty} t dQ_{ij}(t) = -q_{ij}^{*'}(0)$$

Thus,

$$m_{01} + m_{02} = \mu_0$$

$$m_{10} + m_{13} + m_{14} = \mu_1$$

$$m_{20} + m_{25} + m_{26} = \mu_2$$

$$m_{10} + m_{11}^{(3)} + m_{12}^{(4)} = \int_0^{\infty} \bar{G}(t) dt = \kappa_1 \text{ (say)}$$

$$m_{20} + m_{21}^{(5)} + m_{22}^{(6)} = \int_0^{\infty} \bar{H}(t) dt = \kappa_2 \text{ (say)}$$

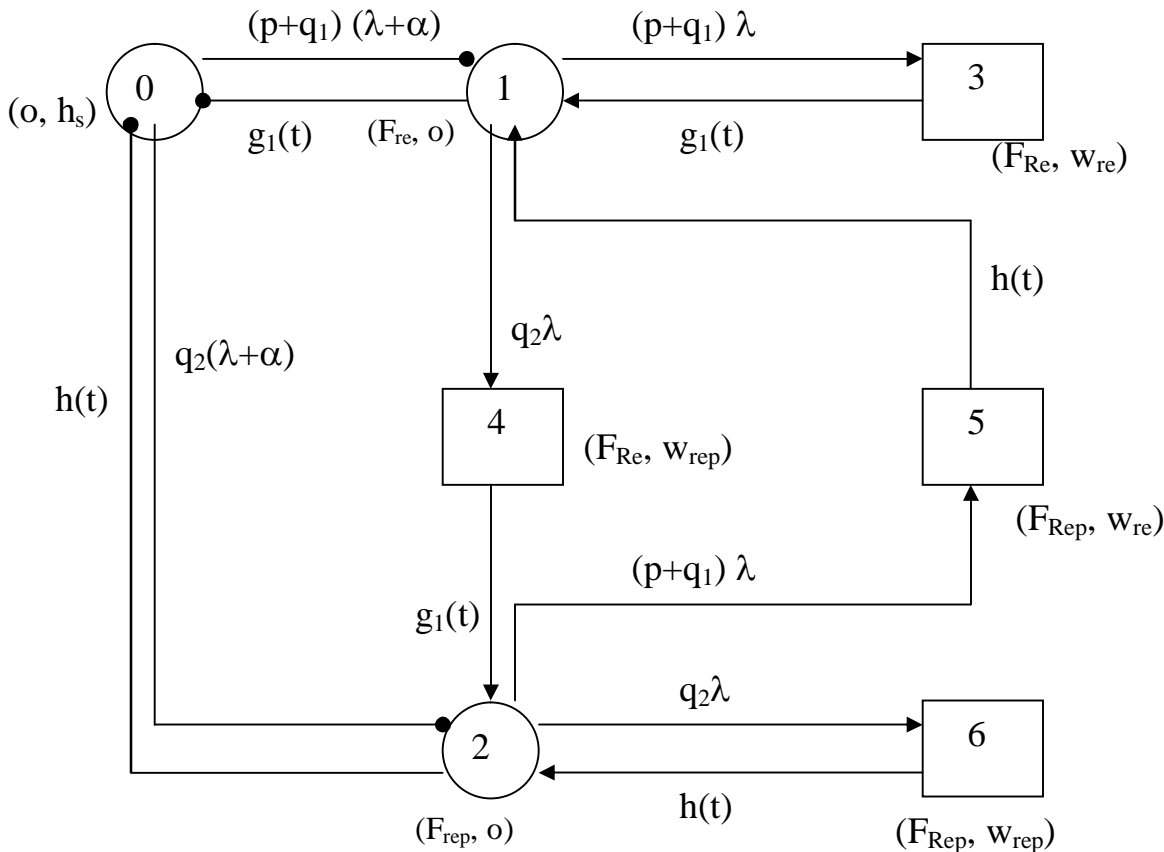


Fig. 1



### 2.4 Mean Time to System Failure

Regarding the failed state as absorbing states and employing the arguments used for regenerative processes, we have the following recursive relation for  $\phi_i(t)$ .

$$\phi_0(t) = Q_{01}(t) \oplus \phi_1(t) + Q_{02}(t) \oplus \phi_2(t)$$

$$\phi_1(t) = Q_{10}(t) \oplus \phi_0(t) + Q_{13}(t) + Q_{14}(t)$$

$$\phi_2(t) = Q_{20}(t) \oplus \phi_0(t) + Q_{25}(t) + Q_{26}(t)$$

Now, taking L.S.T. of the above equations and solving them for  $\phi_0^{**}(s)$ , the mean time to system failure (MTSF) when the system starts from the state 0, is

$$MTSF = \lim_{s \rightarrow 0} \frac{1 - \phi_0^{**}(s)}{s} = \frac{N}{D}$$

Where

$$N = \mu_0 + p_{01} \mu_1 + p_{02} \mu_2 \quad \text{and} \\ D = 1 - p_{01} p_{10} - p_{02} p_{20}$$

### 2.5 Availability Analysis

$$A_0(t) = M_0(t) + q_{01}(t) \odot A_1(t) + q_{02}(t) \odot A_2(t)$$

$$A_1(t) = M_1(t) + q_{11}(3)(t) \odot A_1(t) + q_{12}(4)(t) \odot A_2(t) + q_{10}(t) \odot A_0(t)$$

$$A_2(t) = M_2(t) + q_{21}(5)(t) \odot A_1(t) + q_{22}(6)(t) \odot A_2(t) + q_{20}(t) \odot A_0(t)$$

where

$$M_0(t) = e^{-\lambda t}, \quad M_1(t) = e^{-\lambda t} \bar{G}_1(t), \quad M_2(t) = e^{-\lambda t} \bar{H}(t)$$

Taking L.T. of the above equations and solving them for  $A_0^*(s)$ , and then in steady-state, availability of the system is given by:

$$A_0 = \lim_{s \rightarrow 0} s A_0^*(s) = \frac{N_1}{D_1} \quad \text{where}$$

$$N_1 = \mu_0 [(1-p_{11}(3)) (1-p_{22}(6)) - p_{12}(4) p_{21}(5)] + \mu_1 [p_{01} (1-p_{22}(6)) - p_{02} p_{21}(5)] + \mu_2 [p_{01} p_{12}(4) + p_{02} (1-p_{11}(3))]$$

$$D_1 = \mu_0 [p_{10} p_{21}(5) + p_{10} p_{20} + p_{20} p_{12}(4)] + \kappa_1 [p_{21}(5) + p_{01} p_{20}] + \kappa_2 [p_{12}(4) + p_{10} p_{02}]$$

### 2.6 Busy Period Analysis of Expert Repairman (Repair Time Only)

Using the probabilistic arguments, we have the following recursive relations for  $BR_i(t)$ :

$$BR_0(t) = q_{01}(t) \odot BR_1(t) + q_{02}(t) \odot BR_2(t)$$

$$BR_1(t) = W_1(t) + q_{11}(3)(t) \odot BR_1(t) + q_{12}(4)(t) \odot BR_2(t) + q_{10}(t) \odot BR_0(t)$$

$$BR_2(t) = q_{21}(5)(t) \odot BR_1(t) + q_{22}(6)(t) \odot BR_2(t) + q_{20}(t) \odot BR_0(t)$$

where

$$W_1(t) = \bar{G}_1(t)$$

Taking L.T. of the above equations and solving them for  $BR_0^*(s)$ , and then in steady-state, the total fraction of time for which the system is under repair by expert repairman, is given by:

$$BR_0 = \lim_{s \rightarrow 0} s BR_0^*(s) = \frac{N_2}{D_1}$$

where,

$$N_2 = \kappa_1 [p_{01} p_{20} + p_{21}(5)] \quad \text{and} \quad D_1 \text{ is already specified.}$$

### 2.7 Busy Period Analysis of Expert Repairman (Replacement Time Only)

Using the probabilistic arguments, we have the following recursive relations for  $BRP_i(t)$ :

$$BRP_0(t) = q_{01}(t) \odot BRP_1(t) + q_{02}(t) \odot BRP_2(t)$$

$$BRP_1(t) = q_{11}(3)(t) \odot BRP_1(t) + q_{12}(4)(t) \odot BRP_2(t) + q_{10}(t) \odot BRP_0(t)$$

$$BRP_2(t) = W_2(t) + q_{21}(5)(t) \odot BRP_1(t) + q_{22}(6)(t) \odot BRP_2(t) + q_{20}(t) \odot BRP_0(t)$$

where

$$W_2(t) = \bar{H}(t)$$

Taking L.T. of the above equations and solving them for  $BRP_0^*(s)$ , and then in steady-state, the total fraction of time for which the system is under replacement by expert repairman, is given by:

$$BRP_0 = \lim_{s \rightarrow 0} s BRP_0^*(s) = \frac{N_3}{D_1}$$

Where

$$N_3 = \kappa_2 [p_{12}(4) + p_{02} p_{10}] \quad \text{and} \quad D_1 \text{ is already specified.}$$

### 2.8 Expected Number of Visits by Expert Repairman

Using the probabilistic arguments, we have the following recursive relations for  $V_i(t)$ :

$$V_0(t) = Q_{01}(t) \oplus [1+V_1(t)] + Q_{02}(t) \oplus [1+V_2(t)]$$

$$V_1(t) = Q_{10}(t) \oplus V_0(t) + Q_{11}(3)(t) \oplus V_1(t) + Q_{12}(4)(t) \oplus V_2(t)$$

$$V_2(t) = Q_{20}(t) \oplus V_0(t) + Q_{21}(5)(t) \oplus V_1(t) + Q_{22}(6)(t) \oplus V_2(t)$$

Taking L.S.T. of the above equations and solving them for  $V_0^{**}(s)$ , and then in steady-state, the number of visits per unit time is given by:

$$V_0 = \lim_{s \rightarrow 0} s V_0^{**}(s) = \frac{N_4}{D_1}$$

where

$$N_4 = p_{10} p_{20} + p_{12}(4) p_{20} + p_{10} p_{21}(5) \quad \text{and} \quad D_1 \text{ is already specified.}$$

### 2.9 Expected Number of Replacements

Using the probabilistic arguments, we have the following recursive relations for  $RP_i(t)$ :

$$RP_0(t) = Q_{01}(t) \oplus RP_1(t) + Q_{02}(t) \oplus [1+RP_2(t)]$$

$$RP_1(t) = Q_{10}(t) \oplus RP_0(t) + Q_{11}(3)(t) \oplus RP_1(t) + Q_{12}(4)(t)$$

$$\oplus [1+RP_2(t)]$$

$$RP2(t) = Q20(t) \otimes RP0(t) + Q21(5)(t) \otimes RP1(t) + Q22(6)(t) \otimes [1+RP2(t)]$$

Taking L.S.T. of the above equations and solving them for  $RP0^{**}(s)$ , and then in steady-state, the number of replacements per unit time is given by :

$$RP0 = \lim_{s \rightarrow 0} s RP0^{**}(s) = \frac{N5}{D1}$$

where  
 $N5 = p12(4) + p02 p10$  and  $D1$  is already specified.

### 2.10 Profit Analysis

$$\text{Profit (P1)} = C0 (A0) - C2 (BR0) - C3 (BRP0) - C4 (V0) - C5 (RP0)$$

where  
 $C0$  = Revenue per unit uptime.  
 $C2$  = Cost per unit uptime for which the expert repairman is busy for repair.  
 $C3$  = Cost per unit uptime for which the expert repairman is busy for replacement.  
 $C4$  = Cost per visit of repairman.  
 $C5$  = Cost per unit replacement

## 3. MODEL - II

### 3.1 Assumptions

In this model, another situation is analysed where PLCs are used as hot standby on the basis of master-slave concept. The slave unit can also fail but generally its failure rate is lower than that of the master unit. Priority is given to the repair of minor fault over the major fault. In other cases of failure, priority for repair is given to the master unit. Also, priority for operation is given to the master unit. Rest of the assumptions are as same as in model-I.

### 3.2 Notations

$M_o$  - master unit is operative  
 $S_o$  - slave unit is operative  
 $Shs$  - slave unit is hot standby  
 $\lambda$  - constant failure rate of the master unit  
 $\alpha$  - constant failure rate of the slave unit  
 $Mre$  - master unit is under repair of repairman in case of minor failure  
 $MRe$  - repair of master unit by the repairman is continuing from the previous state  
 $Mrep$  - master unit is under replacement in case of major failure  
 $MRep$  - replacement of master unit is continuing from the previous state  
 $Mwre$  - failed master unit waiting for repair from the repairman

$Mwrep$  - failed master unit waiting for replacement from the repairman  
 $Sre$  - slave unit is under repair of repairman in case of minor failure  
 $SRe$  - repair of slave unit by the repairman is continuing from the previous state  
 $Srep$  - slave unit is under replacement in case of major failure  
 $SRep$  - replacement of slave unit is continuing from the previous state  
 $Swre$  - failed slave unit waiting for repair from the repairman  
 $Swrep$  - failed slave unit waiting for replacement from the repairman

Rest other notations are same as used in model-I.

### 3.3 Transition Probabilities and Mean Sojourn Times

A transition diagram showing the various states of transition of system is shown as in Fig. 2. The epochs of entry into states 0, 1, 2, 3 and 4 are regenerative points and thus these states are regenerative states. The transition probabilities are given below :

$$p_{01} = \frac{q_2 \alpha}{\lambda + \alpha}, \quad p_{02} = \frac{q_2 \lambda}{\lambda + \alpha},$$

$$p_{03} = \frac{\lambda + \alpha}{(p + q_1) \alpha}, \quad p_{04} = \frac{\lambda + \alpha}{(p + q_1) \lambda},$$

$$p_{15} = (p + q_1) [1 - h^*(\lambda)],$$

$$p_{16} = q_2 [1 - h^*(\lambda)], \quad p_{10} = h^*(\lambda),$$

$$p_{27} = q_2 [1 - h^*(\alpha)],$$

$$p_{28} = (p + q_1) [1 - h^*(\alpha)],$$

$$p_{20} = h^*(\alpha),$$

$$p_{39} = q_2 [1 - g_1^*(\lambda)],$$

$$p_{3,10} = (p + q_1) [1 - g_1^*(\lambda)],$$

$$p_{30} = g_1^*(\lambda),$$

$$p_{4,11} = (p + q_1) [1 - g_1^*(\alpha)],$$

$$p_{4,12} = q_2 [1 - g_1^*(\alpha)], \quad p_{40} = g_1^*(\alpha),$$

$$P_{12}^{(6)} = q_2 [1 - h^*(\lambda)],$$

$$P_{14}^{(5)} = (p + q_1) [1 - h^*(\lambda)],$$

$$P_{21}^{(7)} = q_2 [1 - h^*(\alpha)],$$

$$P_{23}^{(8)} = (p + q_1) [1 - h^*(\alpha)],$$

$$P_{32}^{(9)} = q_2 [1 - g_1^*(\lambda)],$$

$$P_{34}^{(10)} = (p + q_1) [1 - g_1^*(\lambda)],$$

$$P_{43}^{(11)} = (p + q_1) [1 - g_1^*(\alpha)],$$

$$P_{41}^{(12)} = q_2 [1 - g_1^*(\alpha)]$$

By these transition probabilities, it can be verified that  $p_{01} + p_{02} + p_{03} + p_{04} = 1$

$$\begin{aligned}
 p_{10} + p_{16} + p_{15} &= 1 = p_{10} + p_{12}^{(6)} + p_{14}^{(5)} \\
 p_{20} + p_{27} + p_{28} &= 1 = p_{20} + p_{21}^{(7)} + p_{23}^{(8)} \\
 p_{30} + p_{39} + p_{3,10} &= 1 = p_{30} + p_{32}^{(9)} + p_{34}^{(10)} \\
 p_{40} + p_{4,11} + p_{4,12} &= 1 = p_{40} + p_{43}^{(11)} + p_{41}^{(12)}
 \end{aligned}$$

The mean sojourn time ( $\mu_i$ ) in the regenerative state 'i' are given by

$$\begin{aligned}
 \mu_0 &= \frac{1}{\lambda + \alpha}, \quad \mu_1 = \frac{1 - h^*(\lambda)}{\lambda} \\
 \mu_2 &= \frac{1 - h^*(\alpha)}{\alpha}, \quad \mu_3 = \frac{1 - g_1^*(\lambda)}{\lambda} \\
 \mu_4 &= \frac{1 - g_1^*(\alpha)}{\alpha}
 \end{aligned}$$

The unconditional mean time taken by the system to transit for any regenerative state 'j' when it (time) is counted from the epoch of entrance into state 'i' is mathematically stated as

$$m_{ij} = \int_0^{\infty} t dQ_{ij}(t) = -q_{ij}^{*'}(0)$$

Thus,

$$\begin{aligned}
 m_{01} + m_{02} + m_{03} + m_{04} &= \mu_0 \\
 m_{10} + m_{15} + m_{16} &= \mu_1 \\
 m_{20} + m_{27} + m_{28} &= \mu_2 \\
 m_{30} + m_{39} + m_{3,10} &= \mu_3 \\
 m_{40} + m_{4,11} + m_{4,12} &= \mu_4
 \end{aligned}$$

$$m_{10} + m_{14(5)} + m_{12(6)} = \int_0^{\infty} \bar{H}(t) dt = \kappa_1 \text{ (say)}$$

$$m_{20} + m_{21(7)} + m_{23(8)} = \int_0^{\infty} \bar{H}(t) dt = \kappa_1$$

$$m_{30} + m_{32(9)} + m_{34(10)} = \int_0^{\infty} \bar{G}(t) dt = \kappa_2 \text{ (say)}$$

$$m_{40} + m_{43(11)} + m_{41(12)} = \int_0^{\infty} \bar{G}(t) dt = \kappa_2$$

### 3.4 Mean Time to System Failure

Regarding the failed state as absorbing states and employing the arguments used for regenerative processes, we have the following recursive relation for  $\phi_i(t)$ .

$$\phi_0(t) = Q_{01}(t) \otimes \phi_1(t) + Q_{02}(t) \otimes \phi_2(t) + Q_{03}(t) \otimes \phi_3(t) + Q_{04}(t) \otimes \phi_4(t)$$

$$\phi_1(t) = Q_{10}(t) \otimes \phi_0(t) + Q_{15}(t) + Q_{16}(t)$$

$$\phi_2(t) = Q_{20}(t) \otimes \phi_0(t) + Q_{27}(t) + Q_{28}(t)$$

$$\phi_3(t) = Q_{30}(t) \otimes \phi_0(t) + Q_{39}(t) + Q_{3,10}(t)$$

$$\phi_4(t) = Q_{40}(t) \otimes \phi_0(t) + Q_{4,11}(t) + Q_{4,12}(t)$$

Now, taking L.S.T. of the above equations and solving them for  $\phi_0^{**}(s)$ , we obtain

$$\phi_0^{**}(s) = \frac{N_0(s)}{D_0(s)}$$

where

$$\begin{aligned}
 N_0(s) &= q_{01}^*(s) [q_{15}^*(s) + q_{16}^*(s)] + q_{02}^*(s) [q_{27}^*(s) + q_{28}^*(s)] \\
 &+ q_{03}^*(s) [q_{39}^*(s) + q_{3,10}^*(s)] + q_{04}^*(s) [q_{4,11}^*(s) + q_{4,12}^*(s)]
 \end{aligned}$$

$$\begin{aligned}
 D_0(s) &= 1 - q_{01}^*(s) q_{10}^*(s) - q_{02}^*(s) q_{20}^*(s) \\
 &- q_{03}^*(s) q_{30}^*(s) - q_{04}^*(s) q_{40}^*(s)
 \end{aligned}$$

Now the mean time to system failure (MTSF) when the system starts from the state 0, is

$$\text{MTSF} = \lim_{s \rightarrow 0} \frac{1 - \phi_0^{**}(s)}{s} = \frac{N}{D}$$

$$N = \mu_0 + p_{01} \mu_1 + p_{02} \mu_2 + p_{03} \mu_3 + p_{04} \mu_4$$

$$D = 1 - p_{01} p_{10} - p_{02} p_{20} - p_{03} p_{30} - p_{04} p_{40}$$

### 3.5 Availability Analysis

$$A_0(t) = M_0(t) + q_{01}(t) \otimes A_1(t) + q_{02}(t) \otimes A_2(t) + q_{03}(t) \otimes A_3(t) + q_{04}(t) \otimes A_4(t)$$

$$A_1(t) = M_1(t) + q_{10}(t) \otimes A_0(t) + q_{12(6)}(t) \otimes A_2(t) + q_{14(5)}(t) \otimes A_4(t)$$

$$A_2(t) = M_2(t) + q_{20}(t) \otimes A_0(t) + q_{21(7)}(t) \otimes A_1(t) + q_{23(8)}(t) \otimes A_3(t)$$

$$A_3(t) = M_3(t) + q_{30}(t) \otimes A_0(t) + q_{32(9)}(t) \otimes A_2(t) + q_{34(10)}(t) \otimes A_4(t)$$

$$A_4(t) = M_4(t) + q_{40}(t) \otimes A_0(t) + q_{41(12)}(t) \otimes A_1(t) + q_{43(11)}(t) \otimes A_3(t)$$

where

$$M_0(t) = e^{-(\lambda + \alpha)t}$$

$$M_1(t) = e^{-\lambda t} \bar{H}(t)$$

$$M_2(t) = e^{-\alpha t} \bar{H}(t)$$

$$M_3(t) = e^{-\lambda t} \bar{G}(t)$$

$$M_4(t) = e^{-\alpha t} \bar{G}(t)$$

Taking L.T. of the above equations and solving them for  $A_0^*(s)$ , we get :

$$A_0^*(s) = \frac{N_1(s)}{D_1(s)}$$

In steady-state, availability of the system is given by :

$$A_0 = \lim_{s \rightarrow 0} s A_0^*(s) = \frac{N_1}{D_1}$$

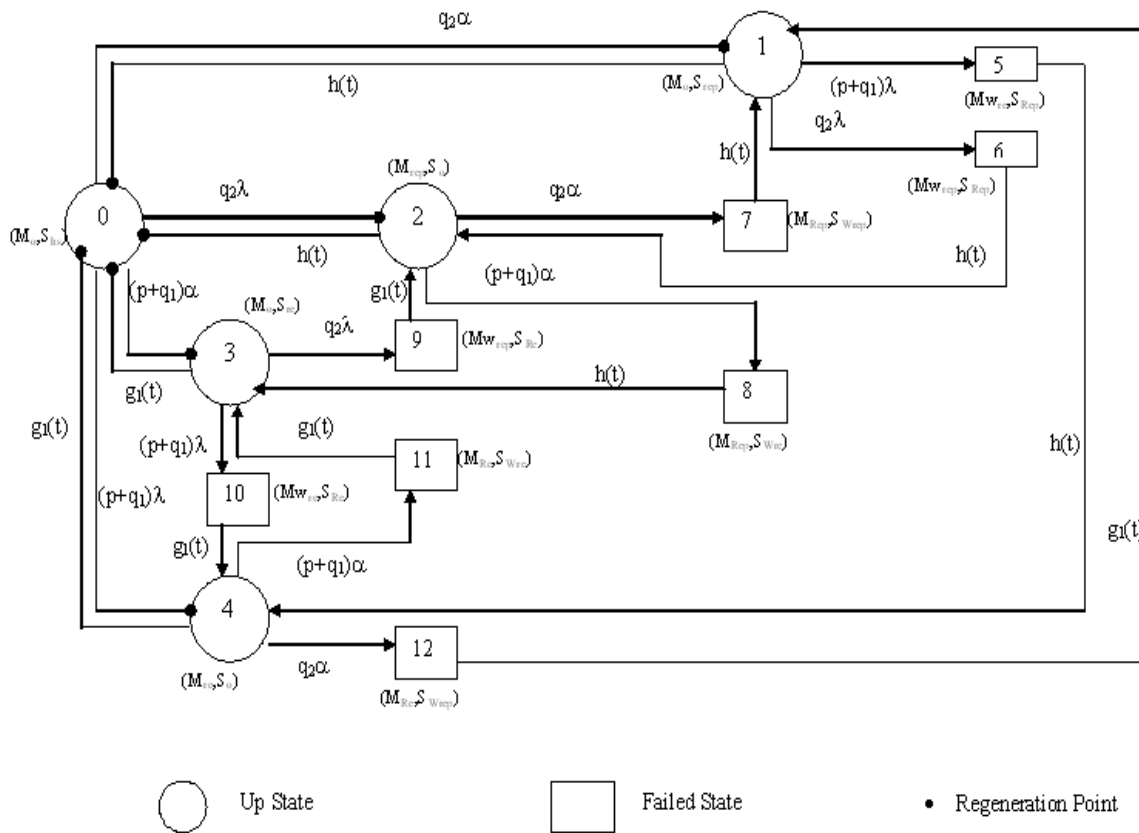


Fig. 2

where

$$N1 = \mu0\{[1 - p12(6) p21(7)] \{1 - p34(10) p43(11)\} - p14(5) p41(12) \{1 - p23(8) p32(9)\} - p23(8)\{p32(9) + p12(6) p34(10) p41(12)\} + p43(11)\{p34(10) p02 - p14(5) p32(9) p21(7)\} + \mu1 \{[p01 + p04 p41(12)] \{1 - p23(8) p32(9)\} + p34(10) p41(12) \{p03 + p02 p23(8)\} + p21(7) p02 + p34(10) p43(11) p01(p02 - 1) + p32(9) p21(7) \{p03 + p04 p43(11)\} + \mu2 \{[p02 + p03 p32(9)] \{1 - p14(5) p41(12)\} + p01 p12(6) \{1 - p34(10) p43(11)\} + p41(12) p12(6) \{p04 + p03 p34(10)\} + p43(11) p32(9)\{p04 + p01 p14(5)\} + \mu3 \{[p03 + p02 p23(8)] \{1 - p14(5) p41(12)\} - p14(5) p43(11) \{p01 + p02 p21(7)\} - p43(11) p04 \{1 - p12(6) p21(7)\} + p12(6) p23(8) \{p01 + p04 p41(12)\} - p12(6) p21(7) ] + \mu4 \{[p04 + p03 p34(10)] \{1 - p12(6) p21(7)\} + p34(10) p23(8) \{p02 + p01 p12(6)\} - p23(8) p32(9) p04 + p14(5) p01\{1 - p23(8) p32(9)\} + p14(5) p21(7) \{p02 + p03 p32(9)\} \}$$

$$D1 = \mu0 [p10\{1 - p34(10)p43(11) - p32(9) p23(8)\} + p40 p14(5)\{1 - p32(9) p23(8)\} + p12(6) p20 \{1 - p34(10) p43(11)\} + p14(5) p43(11)\{p30 + p20 p32(9)\} + p12(6) p23(8)\{p30 + p40 p34(10)\} + \kappa1 [p01\{1 - p34(10)p43(11) - p32(9) p23(8)\} + p04 p41(12) \{1 - p32(9) p23(8)\} + p02 p21(7)\{1 - p34(10) p43(11)\} + p21(7) p32(9)\{p03 + p04 p43(11)\} + p41(12) p34(10) \{p03 + p02 p23(8)\} + p02\{1 - p34(10)p43(11) - p41(12) p14(5)\} + p03 p32(9) \{1 - p41(12) p14(5)\} + p01 p12(6)\{1 - p34(10)p43(11)\} +$$

$$p43(11) p32(9)\{p04 - p01 p14(5)\} + p41(12) p12(6) \{p04 + p03 p34(10)\} + \kappa2 [p03\{1 - p12(6) p21(7) - p03 p41(12)\} + p04 p34(10) \{1 - p12(6) p21(7)\} + p02 p23(8) \{1 - p14(5) p41(12)\} + p12(6) p23(8)\{p01 + p04 p41(12)\} + p43(11) p14(5) \{p01 + p02 p21(7)\} + p04\{1 - p21(7)p12(6) - p32(9) p23(8)\} + p03 p34(10) \{1 - p21(7) p12(6)\} + p01 p14(5)\{1 - p23(8)p32(9)\} + p21(7) p14(5)\{p02 - p03 p32(9)\} + p01 p23(8) \{p12(6) p34(10) - p32(9) p14(5)\}]$$

### 3.6 Busy Period Analysis of Expert Repairman (Repair Time Only)

Using the probabilistic arguments, we have the following recursive relations for  $Bri(t)$  :

$$BR0(t) = q01(t) \odot BR1(t) + q02(t) \odot BR2(t) + q03(t) \odot BR3(t) + q04(t) \odot BR4(t)$$

$$BR1(t) = q10(t) \odot BR0(t) + q12(6)(t) \odot BR2(t) + q14(5)(t) \odot BR4(t)$$

$$BR2(t) = q20(t) \odot BR0(t) + q21(7)(t) \odot BR1(t) + q23(8)(t) \odot BR3(t)$$

$$BR3(t) = W3(t) + q30(t) \odot BR0(t) + q32(9)(t) \odot BR2(t) + q34(10)(t) \odot BR4(t)$$

$$BR4(t) = W4(t) + q40(t) \odot BR0(t) + q41(12)(t) \odot BR1(t) + q43(11)(t) \odot BR3(t)$$

where

$$W3(t) = \overline{G}_1(t) = W4(t)$$

Taking L.T. of the above equations and solving them for BR0\*(s), we get :

$$BR0^*(s) = \frac{N_2(s)}{D_1(s)}$$

In steady-state, the total fraction of time for which the system is under repair by expert repairman, is given by :

$$BR0 = \lim_{s \rightarrow 0} s BR0^*(s) = \frac{N_2}{D_1}$$

where,

$$N_2 = \kappa_2 [(1 + p_{34}(10))(p_{01} p_{12}(6) p_{23}(8) + p_{02} p_{23}(8) + p_{03} p_{03} p_{12}(6) p_{21}(7)) + (1 + p_{43}(11)) (p_{01} p_{14}(5) + p_{02} p_{14}(5) p_{21}(7) + p_{04} p_{14}(5) p_{41}(12)(p_{03} + p_{02} p_{23}(8)) + p_{14}(5) p_{32}(9) (p_{03} p_{21}(7) - p_{01} p_{23}(8)) - p_{04} (p_{12}(6) p_{41}(12) + p_{23}(8) p_{32}(9) + p_{21}(7) p_{12}(6))]$$

and D1 is already specified.

### 3.7 Busy Period Analysis of Expert Repairman (Replacement Time Only)

Using the probabilistic arguments, we have the following recursive relations for BRPi(t) :

$$BRP0(t) = q_{01}(t) \odot BRP1(t) + q_{02}(t) \odot BRP2(t) + q_{03}(t) \odot BRP3(t) + q_{04}(t) \odot BRP4(t)$$

$$BRP1(t) = W1(t) + q_{10}(t) \odot BRP0(t) + q_{12}(6)(t) \odot BRP2(t) + q_{14}(5)(t) \odot BRP4(t)$$

$$BRP2(t) = W2(t) + q_{20}(t) \odot BRP0(t) + q_{21}(7)(t) \odot BRP1(t) + q_{23}(8)(t) \odot BRP3(t)$$

$$BRP3(t) = q_{30}(t) \odot BRP0(t) + q_{32}(9)(t) \odot BRP2(t) + q_{34}(10)(t) \odot BRP4(t)$$

$$BRP4(t) = q_{40}(t) \odot BRP0(t) + q_{41}(12)(t) \odot BRP1(t) + q_{43}(11)(t) \odot BRP3(t)$$

where

$$W1(t) = \overline{H}(t) = W2(t)$$

Taking L.T. of the above equations and solving them for BRP0\*(s), we get :

$$BRP0^*(s) = \frac{N_3(s)}{D_1(s)}$$

In steady-state, the total fraction of time for which the system is under replacement by expert repairman, is given by :

$$BRP0 = \lim_{s \rightarrow 0} s BRP0^*(s) = \frac{N_3}{D_1}$$

where,

$$N_3 = \kappa_1 [(1 - p_{34}(10) p_{43}(11)) (p_{01} + p_{02} + p_{01} p_{12}(6) + p_{02} p_{21}(7)) + p_{32}(9) (p_{04} p_{43}(11) + p_{03} (1 + p_{21}(7)) + p_{01} p_{32}(9) (p_{14}(5) p_{43}(11) - p_{23}(8)) + p_{41}(12)((1 + p_{12}(6)) (p_{04} + p_{03} p_{34}(10)) + p_{02} p_{23}(8) p_{34}(10) - p_{04} p_{23}(8) p_{32}(9) + p_{02} p_{14}(5) - p_{03} p_{14}(5) p_{32}(9))]$$

and D1 is already specified.

### 3.8 Expected Number of Visits By Expert

### Repairman

Using the probabilistic arguments, we have the following recursive relations for Vi(t) :

$$V0(t) = Q01(t) \odot [1+V1(t)] + Q02(t) \odot [1+V2(t)] + Q03(t) \odot [1+V3(t)] + Q04(t) \odot [1+V4(t)]$$

$$V1(t) = Q10(t) \odot V0(t) + Q12(6)(t) \odot V2(t) + Q14(5)(t) \odot V4(t)$$

$$V2(t) = Q20(t) \odot V0(t) + Q21(7)(t) \odot V1(t) + Q23(8)(t) \odot V3(t)$$

$$V3(t) = Q30(t) \odot V0(t) + Q32(9)(t) \odot V2(t) + Q34(10)(t) \odot V4(t)$$

$$V4(t) =$$

$$Q40(t) \odot V0(t) + Q41(12)(t) \odot V1(t) + Q43(11)(t) \odot V3(t)$$

Taking L.S.T. of the above equations and solving them for V0\*\*(s), we get :

$$V0^{**}(s) = \frac{N_4(s)}{D_1(s)}$$

In steady-state, the number of visits per unit time is given by :

$$V0 = \lim_{s \rightarrow 0} s V0^{**}(s) = \frac{N_4}{D_1}$$

where

$$N_4 = 1 - p_{34}(10) p_{43}(11) - p_{23}(8) p_{32}(9) - p_{12}(6) p_{21}(7) + p_{12}(6) p_{21}(7) p_{34}(10) p_{43}(11) - p_{21}(7) p_{32}(9) p_{14}(5) p_{43}(11) - p_{41}(12) p_{12}(6) p_{23}(8) p_{34}(10) - p_{14}(5) p_{41}(12) + p_{41}(12) p_{14}(5) p_{32}(9) p_{23}(8)$$

and D1 is already specified.

### 3.9 Expected Number of Replacements

Using the probabilistic arguments, we have the following recursive relations for RPi(t) :

$$RP0(t) = Q01(t) \odot [1+RP1(t)] + Q02(t) \odot [1+RP2(t)] + Q03(t) \odot RP3(t) + Q04(t) \odot RP4(t)$$

$$RP1(t) = Q10(t) \odot RP0(t) + Q12(6)(t) \odot [1+RP2(t)] + Q14(5)(t) \odot RP4(t)$$

$$RP2(t) = Q20(t) \odot RP0(t) + Q21(7)(t) \odot [1+RP1(t)] + Q23(8)(t) \odot RP3(t)$$

$$RP3(t) = Q30(t) \odot RP0(t) + Q32(9)(t) \odot [1+RP2(t)] + Q34(10)(t) \odot RP4(t)$$



$$RP_4(t) = Q_{40}(t) \otimes RP_0(t) + Q_{41}(12)(t) \otimes [1 + RP_1(t)] + Q_{43}(11)(t) \otimes RP_3(t)$$

Taking L.S.T. of the above equations and solving them for  $RP_0^{**}(s)$ , we get :

$$RP_0^{**}(s) = \frac{N_5(s)}{D_1(s)}$$

In steady-state, the number of replacements per unit time is given by :

$$RP_0 = \lim_{s \rightarrow 0} s RP_0^{**}(s) = \frac{N_5}{D_1}$$

where

$$N_5 = (p_{01} + p_{02}) [(1 - p_{34}(10)p_{43}(11))(1 - p_{12}(6)p_{21}(7)) - p_{14}(5) p_{41}(12) (1 - p_{32}(9)p_{23}(8)) + p_{23}(8)(- p_{32}(9) - p_{41}(12)p_{34}(10)p_{12}(6)) + p_{43}(11)(p_{02} p_{34}(10) - p_{14}(5)p_{32}(9)p_{21}(7))] + p_{12}(6)[(1 - p_{32}(9)p_{23}(8)) (p_{04}p_{41}(12) + p_{01}) + p_{02}p_{21}(7) + p_{41}(12) p_{34}(10)(p_{02} p_{23}(8) + p_{03}) - p_{34}(10) p_{43}(11) p_{01}(1 - p_{02}) + p_{32}(9)p_{21}(7) (p_{04} p_{43}(11) + p_{03})] + p_{21}(7)[(1 - p_{14}(5) p_{41}(12) ) (p_{03} p_{32}(9) + p_{02}) + p_{01}p_{12}(6)(1 - p_{34}(10)p_{43}(11)) + p_{41}(12) p_{12}(6)(p_{34}(10) p_{03} + p_{04} ) + p_{32}(9)p_{43}(11) (p_{14}(5)p_{01} + p_{04} )] + p_{32}(9) [(1 - p_{14}(5)p_{41}(12) )(p_{02}p_{23}(8) + p_{03}) - p_{14}(5)p_{43}(11) (p_{01} + p_{02}p_{21}(7)) - p_{04}p_{43}(11)(1 - p_{12}(6) p_{21}(7)) - p_{12}(6)p_{21}(7) + p_{12}(6)p_{23}(8) (p_{04} p_{41}(12) + p_{01})] + p_{41}(12) [(1 - p_{12}(6)p_{21}(7) )(p_{03} p_{34}(10) + p_{04} ) + p_{34}(10)p_{23}(8) (p_{02} + p_{01}p_{12}(6)) + p_{01}p_{14}(5) (1 - p_{23}(8)p_{32}(9)) + p_{14}(5)p_{21}(7) (p_{02} + p_{03} p_{32}(9) ) - p_{04} p_{23}(8) p_{32}(9)]$$

and  $D_1$  is already specified.

### 3.10 Profit Analysis

$$\text{Profit (P}_2) = C_0 (A_0) - C_2 (BR_0) - C_3 (BRP_0) - C_4 (V_0) - C_5 (RP_0)$$

where

$C_0$  = Revenue per unit uptime.

$C_2$  = Cost per unit uptime for which the expert repairman is busy for repair.

$C_3$  = Cost per unit uptime for which the expert repairman is busy for replacement.

$C_4$  = Cost per visit of repairman.

$C_5$  = Cost per unit replacement.

## 4. Comparative Analysis

Let  $P_i$  be the profit of the model discussed in the  $i$ th model ( $i = 1, 2$ ) respectively.

### 4.1 Comparison Between Model-I and Model – II

Fig. 3 shows the behaviour of the difference of profits ( $P_1 - P_2$ ) with respect to failure rate ( $\alpha$ ) for different values of the revenue per unit up time ( $C_0$ ). It can be interpreted from the graph that the difference of profits ( $P_1 - P_2$ ) decreases with increasing failure rate ( $\alpha$ ) and has higher values for higher values of the revenue per unit up time ( $C_0$ ). Further, more conclusions can be drawn as follows:

(i) For  $C_0 = 55$ , the difference of profits ( $P_1 - P_2$ )  $>$  or  $=$  or  $<$  0 if  $\alpha <$  or  $=$  or  $>$  0.00126. So, the model-I is better or worse than that of model-II according as  $\alpha <$  or  $>$  0.00126. In case of  $\alpha = 0.00126$ , both the models are equally good.

(ii) For  $C_0 = 60$ , the difference of profits ( $P_1 - P_2$ )  $>$  or  $=$  or  $<$  0 if  $\alpha <$  or  $=$  or  $>$  0.00135. Therefore, the model of model-I is better or worse than that of model-II according as  $\alpha <$  or  $>$  0.00135. Both the models are equally good for  $\alpha = 0.00135$ .

(iii) For  $C_0 = 65$ , the difference of profits ( $P_1 - P_2$ )  $>$  or  $=$  or  $<$  0 if  $\alpha <$  or  $=$  or  $>$  0.00152. So, the model of model-I is better or worse than that of model -II according as  $\alpha <$  or  $>$  0.00152. For  $\alpha = 0.00152$ , both the models are equally good.

Fig. 4 shows the behaviour of the difference of profits ( $P_1 - P_2$ ) with respect to cost per visit for different values of the revenue per unit up time ( $C_0$ ). It can be observed from the graph that the difference of profits ( $P_1 - P_2$ ) decreases with increase in the cost per visit and has higher values for higher values of the revenue per unit up time ( $C_0$ ). More conclusions can be drawn as follows:

**DIFFERENCE OF PROFIT ( $P_1 - P_2$ ) vs. FAILURE RATE ( $\alpha$ ) FOR DIFFERENT VALUES OF THE REVENUE PER UNIT UP TIME ( $C_0$ )**





$p=0.193, q_1=0.706, q_2=0.101, \lambda=0.000055,$   
 $\beta_1=0.3206, \beta_2=0.3417, \beta_3=0.1336, C_2=1000,$   
 $C_3=1000, C_4=5000, C_5=254838$

**Failure Rate ( $\alpha$ )**  
**Fig. 3**

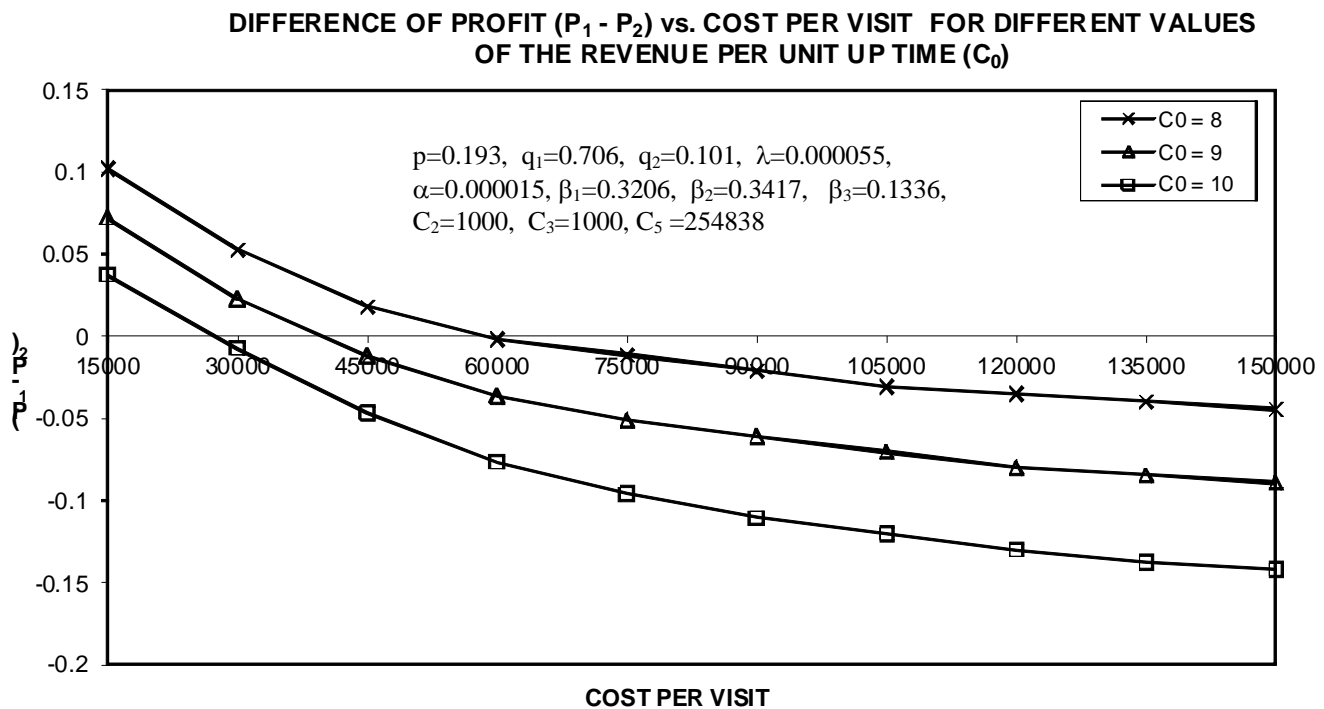


Fig. 4

(i) For  $C_0 = 8$ , the difference of profits ( $P_1 - P_2$ )  $>$  or  $=$  or  $<$  0 if cost per visit  $<$  or  $=$  or  $>$  INR 28510. So, the model of model-I is better or worse than that of model-II according as cost per visit  $<$  or  $>$  INR 28510. In case cost per visit = INR 28510, both the models are equally good.

(ii) For  $C_0 = 9$ , the difference of profits ( $P_1 - P_2$ )  $>$  or  $=$  or  $<$  0 if cost per visit  $<$  or  $=$  or  $>$  INR 39750. So, the model of model-I is better or worse than that of model-II according as cost per visit

$<$  or  $>$  INR 39750. Both the models are equally good if cost per visit = INR 39750.

(iii) For  $C_0 = 10$ , the difference of profits ( $P_1 - P_2$ )  $>$  or  $=$  or  $<$  0 if cost per visit  $<$  or  $=$  or  $>$  INR 60014. So, the model of model-I is better or worse than that of model-II according as cost per visit  $<$  or  $>$  INR 60014. If cost per visit = INR 60014, both the models are equally good.

## Conclusion

After comparison between the two models, we conclude that there are different situations where in a particular model can be preferred over the other model. Depending upon resources available and situations, the organization can adopt the model which is more profitable to it.

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